

# Cancellations Policy

## “Life Transforming Journey to Bali – 2023”

### **In the event of cancellation by participants of “Life Transforming Journey to Bali”:**

- 150 + days prior to the retreat entire payment will be refunded, minus the \$750 non-refundable deposit.
- 150 days prior to the retreat date (January 15<sup>th</sup>, 2023 or sooner): 75% refundable (less the non-refundable deposits).
- 90-120 days prior to the retreat date (February 15<sup>th</sup>, 2023): Payments are 50% refundable (less the non-refundable deposits).
- 0-89 days prior to the retreat date (after March 15<sup>th</sup>, 2023): All payments are non-refundable and non-transferable.

\*\*It is mandatory according to the Indonesian government that you buy trip insurance and medical insurance that covers COVID. Also, you have to be fully vaccinated to enter Indonesia with proof. And, Passports with at least 7-month expiration from day of entry into Indonesia.

### **In the event of cancellation by Shanna and John:**

- In the event of cancellation by Shanna Hughes and John Vosler, your payment and deposit will be refunded 100%.
- **In the event this retreat is canceled due to COVID/pandemic and travel restrictions, you will be refunded the monies minus the \$750 deposit.**
- **Please review your travel insurance documentation to make sure it covers Pandemic cancellation travel.**
- Finalization/cancellation of retreat can occur up to 120 days prior to retreat.
- Please confirm that the retreat has reached minimum capacity before purchasing your airline tickets, if required.

### **Yoga movements, postures, treatments, and other activities waiver:**

As a participant on the 2023 Life Transforming Journey to Bali with Shanna Hughes and John Vosler, I understand and agree that I am personally responsible for my own health and safety always, especially considering that my participation in all activities and meals are left up to my sole discretion and everything is completely optional. Neither the facilitators, nor Shanna Hughes and John Vosler, other presenters at Five Pillar Foundation, our tour company, our hotels and transportation in Bali, their officers and employees shall be held liable for any injury related to the Bali Trip.

In any and all ways, I agree to assume all of the risks associated with the 2023 *Life Transforming Journey to Bali*, and I have received medical clearance from my healthcare provider to engage in Yoga, treatments, and any other activities. Moreover, I agree to inform Shanna or John, or any other appropriate person(s) on the Bali Trip of any Yoga movements, postures, treatments, and/or activities that I feel may injure me. I will also not perform or engage in any Yoga movements, postures, treatments, and/or activities, which I feel are likely to cause me to injure myself. I will inform the teachers, therapists, practitioners, assistants of any limitations or medical conditions that may affect my practice. I agree to treat my body with patience, compassion, care, kindness, and respect during my practice in Bali.

Additionally, I understand I can stop and rest at any time and that self-care and rest, when you need it, especially considering our travel plans will be highly encouraged. My signature below indicates that I release Shanna Hughes, John Vosler, and Five Pillar Foundation, our tour company, our hotels and retreat centers in Bali, their officers and employees, from all liability for any injuries sustained, or even death, as a result of my participation in the 2023 Transforming Journey to Bali.

## Retreat Participant Agreement Release Waiver “Life Transforming Journey to Bali – 2023”

### *Release/Responsibility:*

The participant, by signing this agreement, agrees that the Retreat Organizers (Shanna Hughes, John Vosler, Five Pillar Foundation, our tour company, our hotels and retreat centers in Bali, their officers and employees) will not be held liable for any injury, damage, loss, delay or irregularity that may be occasioned for any reason, including, but not limited to any defect in a vehicle, the acts or default of any company or person engaged in conveying a participant, acts of God, terrorism, acts of war, or detention; delays or expenses arising from quarantine, strikes, thefts, pilferage, force of nature, civil disturbance, government restrictions or regulations, accidents by aircraft, boat, rowboat, train, bus, motor vehicle of kind, auto-rickshaw or bicycle rickshaw, or in any restaurant, place of visit or accommodation; failure of any means of transportation to arrive or depart as scheduled or changes to transit; missed airline or other transportation connections; or additional expenses resulting from changes in exchange rates, tariffs, or itinerary.

If I contract COVID during the trip in Bali, (Shanna Hughes, John Vosler, Five Pillar Foundation, our tour company, our hotels and retreat centers in Bali, their officers and employees) will not be held liable. I will place myself in quarantine at my own expense, until I test negative from COVID before rejoining the tour. If I am sick past the date of

the tour, I will need to stay in quarantine, at my expense until I test negative for COVID to travel out of BALI.

The participant agrees to assume all risks associated with the Bali Journey 2023 and agrees that no liability will attach to the Retreat Organizer and Retreat Center, their employees or agents, or to any member of the trip in respect of death, COVID, personal injury, illness or delay of the passenger, or for any loss of or damage to the property (including luggage) of the participant during the course of the Retreat, howsoever caused. By signing this Retreat Participation Agreement, the participant releases the Retreat Organizer as well as the Retreat Center and their representatives from any such responsibility or liability, except as herein above set forth. The liability of common carriers is generally limited and, therefore, it is required that participants purchase their own cancellation, property damage (including luggage), and accident insurance, COVID coverage and Travel Insurance. For the benefit of everyone on your trip, the Retreat Organizer reserves the right to accept or reject any trip participant at any time without liability, and in the event, it determines, in its sole and exclusive discretion, that a participant is disruptive to the harmony of the Retreat, it may without any obligation to pay a refund or any other amount whatsoever, expel such participant from the Retreat. The Retreat Organizer will have no responsibility or liability for any participant who leaves the Retreat prior to its conclusion or for any activity undertaken by any participant that is not included on the Retreat Itinerary.

If you are traveling with a friend or partner, we will assign you together as roommates. In the event you are traveling alone, our best efforts will be made to find a compatible roommate of similar age, gender, and geographic origin.

It is Shanna Hughes and John Vosler's responsibility to ensure that all participants have a safe and positive travel experience. Guests are expected to behave in an orderly and socially acceptable manner during the trip. Shanna Hughes, John Vosler and its organizers reserve the right to remove any guest from the event if they behave in a manner unreasonable or disruptive towards the well-being of other guests, Five Pillar Foundation staff, the staff of our partner venues, or any person related or unrelated to the implementation of the event.

**Retreat cost DOES NOT include:**

Roundtrip airfare to and from Bali. Alcoholic beverage charges, any food or drink not included in the package. Massage and/or Ayurveda treatments, overweight baggage charges, hotel and travel incidentals, personal expenses and/or shopping, or passport, visa, and travel insurance fees. AND TIPS.

# “Life Transforming Journey to Bali – 2023”

Please sign and date the four sections below:

1. I have read and accept the Cancellation Policy

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2. I have read and accept the Yoga Movements, Postures, Treatments, and Other Activities Waiver

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3. I have read and accept the Retreat Participation Agreement/Release waiver

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4. I have been vaccinated and have proof of Travel Insurance and COVID coverage (Please share a copy as an attachment of both travel insurance with COVID coverage and COVID vaccination card) You **MUST** be vaccinated to enter Bali.

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